

# Accessibility statement for the Box (Cloud Storage) Mobile App

This accessibility statement applies solely to the mobile app for Box cloud storage that is available to download on the Apple App Store & Google Play store.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this app is

[Box Conformance Report](#) and [here](#) has identified the platform as supporting the WCAG 2.1 AA accessibility standard where applicable.

## Feedback and contact information

If you wish to submit feedback, then please contact:

- Email: [itpurchasing@hud.ac.uk](mailto:itpurchasing@hud.ac.uk)
- Call: (01484) 472022
- In Person: Floor 1, Schwann Building, Queensgate Campus, University of Huddersfield, Queensgate, Huddersfield, HD1 3DH

We will consider your request and get back to you in 5 days.

## Reporting accessibility problems with this app

We are always looking to improve the accessibility of this app. If you find any problems not listed on this page or think we are not meeting accessibility requirements, contact the IT Purchasing team using the information found in the Feedback and Contact information section.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Contacting us by phone or visiting in person

To contact us, please find our details below:

- Email: [itpurchasing@hud.ac.uk](mailto:itpurchasing@hud.ac.uk)
- Call: (01484) 472022
- In Person: Floor 1, Schwann Building, Queensgate Campus, University of Huddersfield, Queensgate, Huddersfield, HD1 3DH

## **Technical information about this app's accessibility**

The University of Huddersfield is committed to making its apps accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance status**

This app is partially compliant with the [Web Content Accessibility Guidelines \(WCAG\) 2.0](#) standard, due to the non-compliances listed below in the next section.

## **What we are doing to improve accessibility**

Where an issue around accessibility arises when using the Box mobile app, the University will contact the vendor (Box) and work with them to find a workaround or a resolution or a fix to the issue that has been raised.

## **Preparation of this accessibility statement**

This statement was prepared 29th November 2022. It was last reviewed on 29th November 2022.

The system has been tested to WCAG 2.0 standards.