

# Digital Accessibility Statement for Planet eStream (iOS Mobile Application)

This accessibility statement applies to Planet eStream

Planet eStream is provided by Planet eStream on behalf of the University of Huddersfield. We want as many people as possible to be able to use this mobile application. For example, you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the mobile application text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this mobile application is?

[Planet eStream's Accessibility Declaration of Conformance Report](#) has identified the platform as partially compliant with the WCAG 2.1 AA accessibility standard where applicable.

## Known Limitations

This mobile application is made available for the convenience of users who would like a simple way to upload media to the Planet eStream platform from a mobile device. This application does not provide an interface to access media or other resources that are published on the Planet eStream website.

## Feedback and contact information

If you need information on this mobile application in a different format, including accessible PDF, large print, easy read, audio recording, or braille, please contact:

### **The Library Disability Support Advisor**

Call: +44 1484 473925

Email: [library.disability.support@hud.ac.uk](mailto:library.disability.support@hud.ac.uk).

We will consider your request and get back to you within 2 working days during normal office hours, Monday-Friday.

## **Reporting accessibility problems with this mobile application**

If you find any issues not identified within [Planet eStream's Accessibility Declaration of Conformance Report](#) or think the site is not meeting accessibility requirements, email [it.support@hud.ac.uk](mailto:it.support@hud.ac.uk). Please be as specific and detailed as you can.

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

## **Contacting us by phone or visiting us in person**

Most of our lecture theatres have audio induction loops, alternatively, we may be able to arrange a British Sign Language (BSL) interpreter if you contact Disability Services prior to your arrival.

### **Contact Disability Services**

Call: +44 1484 471001

Email: [disability@hud.ac.uk](mailto:disability@hud.ac.uk)

In person: iPoint, Level 4, Student Central, University of Huddersfield, Queensgate, Huddersfield, HD1 3DH.

## **Technical information about this mobile application accessibility**

The University of Huddersfield is committed to making its mobile application accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance Status**

This mobile application is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

## **Preparation of this accessibility statement**

This statement was prepared 21 May 2021 It was last reviewed on 21 May 2021. The accessibility declaration of conformance has been prepared by Planet eStream.