

Digital Accessibility Statement for Food Tugo App

This accessibility statement applies to the Food Tugo web and mobile app

Food Tugo App is provided by Food Tugo on behalf of the University of Huddersfield. We want as many people as possible to be able to use this mobile application. For example, you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the mobile application text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this mobile application is

[Food Tugo Accessibility Policy](#) has identified the platform as partially supporting the WCAG 2.1 AAA accessibility standard where applicable.

Feedback and contact information

If you need information on this mobile application in a different format, including accessible PDF, large print, easy read, audio recording, or braille, please contact:

The Library Disability Support Advisor

Call: +44 1484 473925

Email: library.disability.support@hud.ac.uk.

We will consider your request and get back to you within 2 working days during normal office hours, Monday-Friday.

Reporting accessibility problems with this application

If you find any issues not identified within the [Food Tugo Accessibility Policy](#) or think the site is not meeting accessibility requirements, email it.support@hud.ac.uk.

Please be as specific and detailed as you can.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Most of our lecture theatres have audio induction loops, alternatively, we may be able to arrange a British Sign Language (BSL) interpreter if you contact Disability Services prior to your arrival.

Contact Disability Services

Call: +44 1484 471001

Email: disability@hud.ac.uk

In person: iPoint, Level 4, Student Central, University of Huddersfield, Queensgate, Huddersfield, HD1 3DH.

Technical information about this mobile application accessibility

The University of Huddersfield is committed to making its mobile application accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This application is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AAA standard.

Preparation of this accessibility statement

This statement was prepared 09 September 2021 it was last reviewed on 09 September 2021. The accessibility declaration of conformance has been prepared by Food Tugo.